

iPad FAQs

Updated June 2020 to reflect new policies

1. What device will my student receive?
 - a. iPad
2. Will students be able to take iPads home?:
 - a. ALL students will be required to take home their devices every night (weekdays, weekends, and breaks). In the case of a building closure, it is important that devices be taken home so that students can have access to online learning if necessary. It is also important that students bring their own devices with them to school each day. This will minimize sharing of loaner devices.
3. Can we use our own iPad or other device?
 - a. No. In order to accomplish the goals that DCCS has set for 1:1, student owned devices cannot be used and managed for the 1:1 program.
4. What are the parents' responsibilities?
 - a. Abide by Acceptable Use Policy.
 - b. Decide to accept or decline Accidental Protection Plan (complete form and submit payment if accepted).
 - c. Financially responsible for lost, stolen, or broken iPads, chargers, and cases, just as with textbooks or other school property.
 - d. Help students be responsible for iPads at home, including keeping siblings off another child's iPad, designating a charging/storage location, monitoring student use at home, and sending the charged iPad to school every day.
5. What are the students' responsibilities?
 - a. Abide by the Acceptable Use Policy and follow classroom rules regarding iPad use.
 - b. Charge the iPad as needed and bring it to school **every** day.
 - c. Keep the iPad clean and safe. ***This now includes following the DAILY iPad cleaning routines that will be completed each morning at school.**
 - d. Do not share the iPad or passwords with siblings or other students.
6. How is the 1:1 program paid for?
 - a. This is paid for through textbook/technology rental fees.
7. What if the student is unable to pay the textbook/technology fee?
 - a. We will follow the same plan that we have used to pay for textbooks in the past.
 - b. Please call or visit your school office for information on assistance if needed.
8. What happens if the device breaks?
 - a. In most situations, the family is responsible for the cost of the device/damage.
 - b. Insurance is available (see the Device Accidental Protection Plan).
 - c. Case breakage or defacement will equal the cost of the case.
 - d. An administrator will deal with intentional damage on an individual basis.
9. Will the iPad belong to the student?
 - a. No. The iPad will be property of the Decatur County Community School System.

10. What happens to the iPad at the end of the school year?
 - ~~a. The iPad will be stored over the summer by Decatur County Community Schools.~~
 - b. Your student will receive the same iPad that he/she had the previous year.
 - c. After 6th grade, the iPad will be rotated back to kindergarten.
 - d. Damage to cords, chargers, and cases will be assessed and billed at the end of the student's 6th grade year or when the student leaves DCCS. Replacement cords, chargers, and cases may be purchased in the Tech Office at any time.

11. How do I connect to my wireless at home or to public Wi-Fi?
 - a. Go to Settings>WiFi and find the Wi-Fi to which you wish to connect.
 - b. A password is often necessary.

12. How will my child's Internet be filtered at home?
 - a. The iPad is the property of DCCS. It will run through our school's proxy filter no matter where it accesses Wi-Fi.

13. What if a student does not have Wi-Fi Internet at home?
 - a. If a student does not have access at home, the teacher should be made aware of this ASAP.
 - b. Many items can be placed on the iPad home screen while at school, and students will still be able to access these items at home without Wi-Fi.
 - c. Other items can be saved in the iPad Files app or in the Photos app by completing a screenshot.
 - d. There are several wireless access points at area businesses such as the library.
 - e. DCCS will maintain all the wireless hotspots installed during the Covid closure of Spring 2020. This includes locations at:
 - i. St. Paul Fire Department
 - ii. Adams Fire Department
 - iii. Letts Fire Department
 - iv. Clarksburg Fire Department
 - v. Lake Santee - Former Dockside Bar & Grill Building
 - vi. Alert United Methodist Church
 - vii. Milford Freewill Baptist Church
 - viii. Waynesburg Christian Church
 - ix. Sardinia Baptist Church

14. Will the child use the iPad all day.
 - a. No. There will be a balance in the classroom between traditional teaching and use of technology.

15. What support will be available for my child if he/she has problems?
 - a. Teachers will coach students in using the iPads.
 - b. Issues that the teachers cannot immediately solve will be passed to the technology department at DCCS.
 - c. There is a section available on our corporation website that provides helpful information including how-to videos and contact information
<https://www.decaturo.k12.in.us/COVID-19>

16. What is the procedure for returning iPads?

- a. If a student moves during the school year, the iPads will be checked in through the office or Central Office along with other school materials. The iPad will have to pass an inspection to be sure it is still functioning and was not mistreated.
- b. If collected at the end of the school year, iPads will go through a similar check-in process.
- c. Charges may apply if the inspection reveals damage.

17. Where can I learn more about the iPad.

- a. <http://www.apple.com/ipad>